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ORIGINAL

ARIZONA CORPORATION COMMISS

UTILITY COMPLAINT FORM

Investigator: Brad Morton

Phone:

2010 JAN 27 A 11:42

Fax:

Priority: Respond Within Five Days

ARIZONA CORPORATION COMMISSION  
DOCKET CONTROL

Opinion

No. 2010 - 84466

Date: 1/26/2010

Complaint Description:

08A Rate Case Items - Opposed

N/A Not Applicable

First:

Last:

Complaint By:

Bob & Stacy

Hardy

Account Name:

Bob & Stacy Hardy

Home: (

Street:

Work:

City:

Hereford

CBR:

State:

AZ

Zip: 85615

is:

Utility Company:

Sulphur Springs Valley Electric Cooperative, Inc.

Division:

Electric

Contact Name:

Contact Phone:

Nature of Complaint:

OPINION THROUGH CHAIRMAN MAYES

Arizona Corporation Commission

DOCKETED

JAN 27 2010

DOCKETED BY

*mm*

Dear ACC Commissioners:

This email is being sent as a member of the Sulphur Springs Valley Electric Co Op with service for over fifteen years. We are requesting the timely resolution to the conflict that has been addressed to your commission concerning the Sonoita service area.

In a time in our economy where businesses are having to close their doors due to a recession as well as customers unable to pay their electric bill much less keep groceries on their table we must insist that the costly delays in making a decision to enforce the rights to building a new 69kV power line planned from Mustang Corners down to Sonoita be resolved. It is our understanding that SSVEC had purchased the easements for this line back in 1982 and should be able to build the line to support the growing need in the areas impacted by low voltage and outages.

As a person involved in the medical community as well as volunteering in church I see the medical need in which we have a responsibility to provide reliable electrical coverage to the residents in southern Arizona. There may be medical situations that will necessitate that coverage whether children, aging parents as well as disabled individuals within that area. The delay in making the reasonable decision to move forward with the line to remedy a situation that has already reached unsatisfactory coverage in the area is irresponsible. I've cared for an aging parent through brain cancer, and the burden of not having reliable electrical power is not an

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additional burden that should be placed on members in our community.

There has been ample diligence shown by engineering staff of SSVEC, the Arizona Corporation Commission, as well as the independent third party study by Navigant that have researched and provided recommendations to proceed with the route of the line from Mustang Corners down to Sonoita on the easements purchased back in 1982. Legal right to making improvements to the power supply for the community has been determined as well and professional recommendations to substantiate that decision.

Any further delays by the Arizona Corporation Commission to implement the approval to allow the construction of this line for the greater good of our residents would be worthy of comments much worse than the "Red Neck" name calling that has defamated the residents of Cochise County. We implore you to make the right choice and put an end to the lengthy and costly delays in listening to the few complaints at the expense of reliable service at an affordable price to the rest of the taxpayers in Cochise County.

Thank you for your time and consideration in this matter.

Bob and Stacy Hardy

Hereford, AZ 85615

\*End of Complaint\*

**Utilities' Response:**

**Investigator's Comments and Disposition:**

Opinion Docketed

\*End of Comments\*

**Date Completed: 1/26/2010**

**Opinion No. 2010 - 84466**

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